



Source: Introduction to Myers-Briggs Type® in Organizations (4rd ed.) by Sandra Krebs Hirsh and Jean M. Kummerow



# ENFJ

## **Compassionate Facilitator**

### **Work Style**

- Bring strong ideals about how organizations should treat people
- Enjoy leading and facilitating teams
- Encourage cooperation
- Communicate organizational values
- Like to bring matters to fruitful conclusions

### Leadership Style

- Lead by sharing their personal enthusiasm and offering praise
- Take a participative stance in managing people and projects
- Respond to followers' needs while putting everyone at ease
- Challenge the organization to make actions congruent with values
- Inspire change that is beneficial to people

#### **Potential Pitfalls**

- May idealize others and suffer from blind loyalty
- May pretend problems don't exist when in conflict
- May ignore tasks in favor of relationship issues
- May take criticism personally and be overly self-critical

#### **Suggestions for Development**

- May need to recognize people's limitations and guard against unquestioning loyalty
- May need to learn to manage conflict productively
- May need to pay as much attention to the details of the task as to the people involved in the task
- May need to suspend self-criticism and listen carefully to objective information